

Supply Chain Management (Session- 2020) INSTITUTE OF BUSINESS & MANGEMENT (IB&M) UNIVERSITY OF ENGINEERING AND TECHNOLOGY (UET), LAHORE COURSE OUTLINE



Course: **Supply Chain Management** Semester: **3**RD **Semester** Credit Hours: **3** Instructor: **Mr. Aftab Shoukat Management** E-mail: **aftabshoukat84@gmail.com** Office Hours: Thurs, 02:00-03:00 Course Code: MGT-306 Class: MBA 3.5

Pre-requisite (if any): Operations

Course Introduction:

The course aims at providing necessary knowledge about the importance of logistics to achieve business success by creating value throughout domestic and global supply chains. It describes the importance of customer accommodation to successful logistics and challenges of internal integration of procurement, manufacturing and market distribution operations.

.Learning objectives. (Los)

After the completion of this course, students will be able to:

LO1.To identify the concepts and methods that inform supply chain management within variety of organization settings.

LO2.To analyze the importance of logistics and customer accommodation.

LO3.To analyze various procurement and manufacturing strategies and their contributions to achieve organizational goals

LO4.To explain the concept of forecasting and inventory control management and its significance for the organization.

Sr#	Course Learning Objectives	Link with Program Learning
		Objectives
1.	To identify the concepts and methods	Demonstrate competency in the
	that inform supply chain management	underlying concepts, theory and tools
	within variety of organization settings.	taught in the core undergraduate
		curriculum
2.	To analyze the role of logistics and	Use analytical and reflective thinking
	customer accommodation.	techniques to identify and analyze
		problems, develop viable
		alternatives, and make effective
		decisions.

3.	To analyze various procurement and manufacturing strategies and their contributions to achieve organizational goals.	Use analytical and reflective thinking techniques to identify and analyze problems, develop viable alternatives, and make effective decisions.
4.	To explain the concept of forecasting and inventory control management and its significance for the organization	Demonstrate competency in the underlying concepts, theory and tools taught in the core undergraduate curriculum

Textbook:

1. Supply Chain Logistic Management

Author: Donald J.Bowersox, David J.Closs and M.Bixby Cooper

Week	Topics	Los covered and Activities
1	Introduction to Supply Chain	LO1
2	Generalized supply chain Model Integrated Management Collaboration Entreprise Extension 	LO1
3	4.Integrated Service ProvidersStrategies for responsiveness1.Postponement and its Barriers, Issues in Supply Chain2.Outsourcing, Supplier Relationships	Announcement of Project 28-January,2020 LO1
4	Logistics	Announcement to individual

	1.Value Proposition	assignment LO2
	2.Components of Logistics	
	3.Warehousing, Transportation. Facility	
	3. Project Discussion	
5	Performance Cycle Uncertainty and ways to reduce it.	LO2
6	Performance Cycle Uncertainty and ways to reduce it.	LO2
	Customer Accommodation	
	1.Customer Focused Marketing –Transaction versus Relationship Marketing	
7	2.Supply chain outputs	LO2
	3.Customer Satisfaction, Limitations to customer satisfaction	
	4.How to create customer success?	
	Customer Accommodation	Ch-1,2,3
8	How to create customer accommodation	CH 1,-,c
9	M I D-T E R M EXAM	Ch-1,2,3
10	Procurement and Manufacturing Strategies	L03
10	1.The Quality Imperative 2.Procurement Perspectives	
	Procurement	
11	1.Procurement Perspectives	LO3
	2.Procurement Strategies	

		1
	Manufacturing	LO3
12	1.Manufacturing perspectives, Manufacturing strategies, Job shop, JIT, Lean Production	Individual Assignment due 6 April 2020
	2. Logistics Interfaces	
13	Forecasting 1.Forecast Components 2.Forecast Management Approaches 3. Forecasting Techniques	LO2,LO3 Project due 13- April -2020
14	Inventory Management and Strategy 1.Inventory Functionality and Principles 2.Inventory carrying cost 3.Planning inventory 4.Double Marginalization 5.Bullwhip effect	Guest Speaker:Dr.Hasan Rauf
15	Revision and project presentations	L03,L04
16	Final Exam	Ch-5,9,10

Guest Speaker:

Dr. Hassan Rauf has PHD in operations Management from North Carolina State University.He is presently teaching in LUMS.He is supply chain consultant and case writer.